

INSIGHT

SPECIAL

JUNE 2020

*Flexible workers special edition***PROUD OF OUR HERO
WORKFORCE**

While much of the focus of the current pandemic has quite rightly been on the NHS, hundreds of thousands of workers have been essential to supporting other sectors that have kept the country running.

It has given Pertemps enormous pleasure to see so many of these key roles filled by you, our flexible workforce – your commitment and dedication has been truly heroic.

Your service for this country at a time of national and global crisis will never be forgotten; supporting education and children's services, distributing and producing food, working in utilities, communications and finance, supporting the NHS, health and social care networks in so many, many ways.

On a daily basis, over 15,000 of you have been out there on the frontline. You have applied for essential roles in your droves, stepped up when it mattered most and worked all manner of shifts, often at the weekends or during the night, to keep our country running and helping to save lives.

As lockdown measures begin to ease, Pertemps is still putting people out on the frontline and more and more of you back into vital roles that will get the economy back on its feet.

This special edition newsletter is only a snapshot of some of your fabulous achievements in recent weeks, showcasing your determination to put others first in the fightback against Covid-19. It also provides an update on some of the work Pertemps has been doing out in the community to lift spirits at a time when everyone needed a boost.

It is still early days, but there is light at the end of the tunnel and our flexible workers will be at the forefront of bringing a new kind of normal back to our everyday lives.



To all of our flexible workers,

The last few months have been difficult and challenging for everybody but I write to you today with the greatest sense of pride: each and every one of you has stepped up to be counted and the commitment you have shown - not only to Pertemps, but your country – has not gone unnoticed.

The Board at Pertemps Network Group wish to join myself in placing on record our appreciation and thanks to all of you for supporting key frontline services.

We understand how difficult it has been for many of you who have carried out your duties whilst at the same time caring for the needs of your families and keeping loved ones safe. Without your dedication; essential jobs that are so badly needed in the country's response to Covid-19 simply couldn't have been delivered. For this you deserve the greatest of respect.

Pertemps is immensely proud of the services provided by all of you, be it working in the NHS and social care, supporting education and children's services, or ensuring that vital supplies are picked, packed and delivered from warehouse depots to food and utilities suppliers. If this pandemic has shown us anything, it is that workers like you are the lifeblood of the industries that keep this country running. Whatever role you have filled, it has been to the benefit of the UK.

In recent weeks, we have seen increasing requests from businesses who rely on our services, on the lookout for workers as people begin returning to the workplace. However, there is still a long way to go so, for the time being, Pertemps will continue to support the UK's infrastructure by placing people like you into key roles.

Pertemps has always prided itself as one big family, which you are a part of, and we pledge to always do our best to look after you for the loyalty and determination you have all shown.

Please continue to look after each other, take care of your families and stay safe.

Thank you for everything you are doing to keep the Country running.

Keep attacking!!

Kindest personal regards,



Tim Watts
Chairman of Pertemps Network Group

LIFE-SAVING PPE BEING PRODUCED BY PERTEMPS WORKERS



The need for Personal Protective Equipment (PPE) has been well documented in recent weeks and our flexible workforce has played a key role in ensuring it gets to the NHS.

A Warwickshire firm has been inundated with orders for a new disposable face shield, so much so that it has been producing over 35,000 of them every day of the week! This increased productivity produced an urgent demand for more workers and Pertemps was happy to lend a hand.

Pertemps was already a partner of the Leamington-based business having supplied permanent workers before, but we were asked to quickly hire 20 temp workers to support the production of the face shields. Our flexible workers were delighted to step in at short notice.

This grew rapidly as within 48 hours Pertemps had supplied 60 people with more temp workers jumping at the opportunity to help such a worthwhile initiative.

Crissy Stone, senior consultant at Pertemps Banbury, said: "We were really proud to have turned this around so quickly for the company and we had people working across three shifts making these invaluable visors that have been distributed across the UK daily.

"The company is producing in excess of 35,000 visors every day and this was growing every week. Our flexible workers have done a tremendous job and all of the branches who supported this recruitment drive couldn't be prouder of their efforts."

Pertemps Network Group continues to support clients in essential sectors across the country in the fightback against Covid-19.



Our teams are supporting similar clients all over the UK. Pertemps Network Group is Here to Support You. Speak to your local consultant today.

HARD 'HATS-OFF' TO CONSTRUCTION WORKERS



Construction workers have largely continued to work throughout the pandemic, often having to carry out their duties while navigating new social distancing guidelines.

Maintaining a tidy site and keeping people safe has always been a priority for construction site managers but this took on even greater significance in recent months as the country came to terms with lockdown.

Flexible workers from Network Construction Services (NCS), which is part of the Pertemps family of companies, earned high praise for their efforts in continuing to prepare a major redevelopment project in Coventry while all the while being mindful of the changing legislation in relation to safe working practises.

NCS managers visited the site to undertake audits with their clients and others involved with the redevelopment of Coventry Station. Hazards, working environments and cleanliness procedures were all reviewed, and workers were supported and guided through the processes.

Feedback from the client was overwhelmingly positive and all of the flexible workers on-site were thanked for their endeavours.



PERTEMPS WORKERS PRAISED FOR SAVING FALLEN RESIDENT



Two of our flexible workers have been praised for rescuing a woman who had fallen at her home in the Isle of Wight.

Pertemps workers Alex Wright and Kieran Hartnell were on their waste collection round in Freshwater when they heard desperate cries for help.

After investigating, they found a resident lying on the floor unable to get up from where she had lay for several hours.

Kieran said: "We did what anyone else would have done in this situation. I'm glad we were there to help the resident as in such times who knows when someone else may have been along to assist her as we was unable to seek help herself."

"We would do the same for anyone and are just happy that we were able to do our bit for the community, but most importantly that the lady is doing very well."

Alex added: "We collect from the area every week and do often notice things that may be out of place."

"On the day we saw a dog stood at the bottom of some steps barking a lot and thought something wasn't right. When we got to the steps, we could hear someone shouting for help. We discovered the cries were coming from a house with the door open, so we ensured our hands were sanitised and asked if she was happy we came inside to help her."

"We helped lift her from the ground and into a chair, and she explained she had fallen and had been there for several hours."

The resident was so grateful for their assistance that she contacted their bosses to praise their actions. She said she didn't know what she would have done without them.

PERTEMPS MAKES PLEDGE TO SUPPORT SCHOOLS AFTER PANDEMIC



The majority of children have spent weeks learning away from the classroom as a result of school closures due to lockdown.

When all students return to school, they will need all the support they can get in adjusting to the new normality and attempting to pick up where they left off.

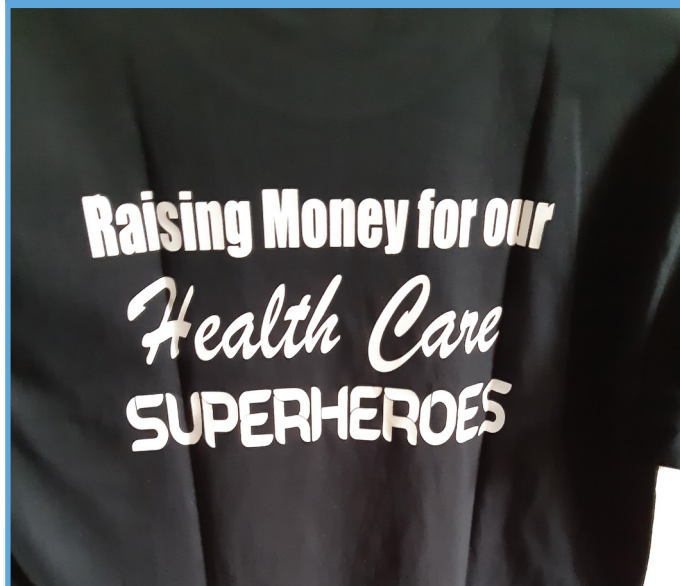
With this in mind, Pertemps has partnered with Young Enterprise, the UK's largest business, enterprise and financial education charity which aims to empower tens of thousands of young people with the skills, knowledge and confidence to succeed in the changing world of work.

Pertemps Chairman, Tim Watts, explained: *"It's clear that our young people will need to be better equipped than ever before to enter the world of work when they leave education. Pertemps therefore has pledged a significant amount of funding to several initiatives that we are confident will restore some of the balance after this pandemic has ended."*

The first of these initiatives will be a series of lesson plans devised by Young Enterprise who recognise the time it currently takes schools to develop effective, engaging programmes of financial education. Clearly, time will be in limited supply for education providers after the pandemic so these ready-to-teach lesson plans will allow schools to build their own bespoke scheme of work in minutes.

Pertemps funding will enable Young Enterprise to develop a digital voucher system to provide schools in London and the South East with a complimentary one-year license for the Lesson Plans. Around 80 schools will be engaged with the project when it launches later this year.

PERTEMPS CONSULTANT GOES THE EXTRA 620 MILES



In addition to helping to fill essential roles, our consultants have been going the extra mile to support the country or, in the case of Simon Atkins, an extra 10k every day!

The team manager at Pertemps Newcastle, along with ten other runners, used his government-mandated daily exercise during lockdown to run 10k for ten days – covering a total of more than 620 miles between them.

The 1,000k challenge was dedicated to raising as much money as possible to fund much-needed personal protective equipment (PPE) for NHS workers and carers on the frontline of the coronavirus crisis.

Team captain, Simon, who lives in South Shields, said: *"Every day we were hearing stories about the lack of PPE supplies. We were just trying to do our little bit to help raise as much as we could for frontline workers."*

Pertemps is delighted to announce that following the challenge, Simon and his team raised £3,500 which went directly to frontline workers of the NHS and other care sectors.





COMMUNITY STILL AT HEART OF PERTEMPS



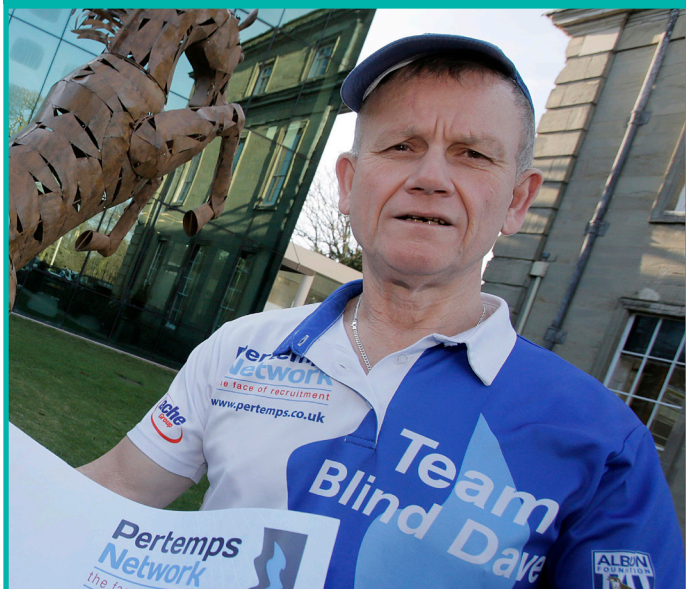
Pertemps continues to show huge community spirit by sponsoring the Spinal Injuries Association (SIA) with further initiatives.

The charity, whose patron is HRH The Princess Royal, has been backed by Pertemps for over 25 years. During that time, our business raised over £5m to help relocate the charity to a custom-made headquarters.

Like many charities, the SIA is searching for even greater assistance at this time of national pandemic so Pertemps launched a joint venture with Paul Roy that aims to raise over £100,000 to help spinal cord injured people to lead fulfilled lives.

For more on the charity's fabulous work, check out their website <https://www.spinal.co.uk/>

BLIND DAVE TAKING ALL THE POSITIVES



Community fundraising stalwart 'Blind Dave' Heeley has, like everybody, had to make big changes to his calendar.

He was due to take on an epic 800-mile cycle ride from Colditz Castle to West Bromwich, dubbed 'Escape to Colditz.' Like all events, this has sadly been postponed.

A long-time supporter of Dave, Pertemps is delighted to announce that it will continue to sponsor 'Team Dave' to ensure his latest fundraising challenge will eventually take place in 2021, whenever it is safe to do so.

As always, Blind Dave is taking the positives from the current situation and is using the opportunity to get his youngest children into running.

He explained: "Due to lockdown I couldn't run with my mate and guide Tony, so my two youngest have taken on the mantle and, feeling very proud of them, have taken to running with me. Believe me, guiding is no mean feat, but they are doing brilliant and are already up to 5 miles. Our goal for them is 6 miles by the end of May, all donning Team Blind Dave and Pertemps shirts.

"So, lockdown is proving very positive, both promoting and running and my goal for them now, if the Birmingham half marathon is on in October, is to get all three of my girls to run it with me. They being the fit ones, dragging this old codger behind them! In these trying times, we are still flying the flag."

Inspirational stuff as always from Blind Dave and Pertemps is delighted to continue its long-term sponsorship with him.



PERTEMPS' DARREN SUPPORTS UK VIRUS TESTING EFFORTS



"This is your victory. Victory of the cause of freedom. In all our long history we have never seen a greater day than this."

- Winston Churchill, Victory in Europe Day 1945

Our brilliant armed forces have played an essential role in helping to build new NHS hospitals to reinforce critical care, supporting Local Resilience Forums and deliver PPE to the areas where it's needed most. The armed forces have also been key in setting up mobile labs to ramp up virus testing across the country.

Pertemps has a strong relationship with the armed forces fostered by a 'Forces Liaison Team' who find jobs for service leavers, reservists and the wider community. Our work in this area was commended by the Ministry of Defence who awarded Pertemps with a coveted Gold Award in 2016.

At the heart of this team is Major Darren Knight, HM Forces Liaison Manager for Pertemps, who uses his experience, contacts and respect to assist the military community in finding jobs with Pertemps in all manner of civilian roles.

With the full backing of Pertemps, Darren took a break from his usual business duties to support the nation during this critical time. He has been working in the Ops Centre at the Department for Health and Social Care (DHSC) in Westminster.

He explained: "102 Logistic Brigade HQ has 15 Army Staff Officers working on supporting Regional Test centres nationally. Each Regional Test Centre has affiliated Mobile Test Units which we are training and deploying where there is a need. I am grateful for Pertemps for supporting me in this initiative which, in turn, is supporting the national effort."

Pertemps Managing Director, Kent Thompson, paid tribute to the role Darren is playing on behalf of the country, saying: "Since joining us in 2015, Darren has always put the needs of others before himself so I am not surprised to see him on the frontline doing what he does best – supporting those who need help the most. We send him our very best wishes at this time."

Darren joined the Junior Leaders Regiment in 1985 at the age of 16, completing 23 years of service and rising from the rank of driver to Warrant Officer Class One. He left the army in 2008 and commissioned into the Army Reserves, being promoted to Major in 2014.

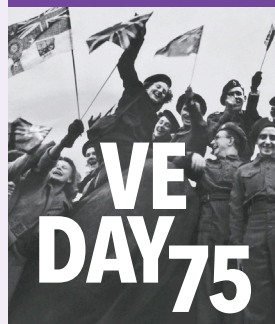
To find out more about Pertemps' Armed Forces Support programme and career paths for service leavers, veterans, reservists and the wider military community, visit:

<https://www.pertemps.co.uk/about-us/pertemps-armed-forces-support/>

Call 01827 899234

Email: forcesliaison@pertemps.co.uk

PERTEMPS COMMEMORATES VE DAY 75



Our business was pleased to support a very special publication to mark the 75th anniversary of Victory in Europe Day, proceeds from which went to SSFA, the Armed Forces charity.



STRONGER TOGETHER



Throughout the past few months, we have all faced many challenges that we could never have imagined. Many of you have gone above and beyond to support our clients and, more importantly, fill roles that have been so desperately needed to support essential services.

Some of you have taken on roles that you may not previously have considered, such as your dedication to helping the country receive food, vital supplies and deliveries. You deserve great credit for stepping up to the mark.

There have been so many examples of our temporary workforce pulling together and helping Pertemps fill thousands of roles that were pivotal in the fightback against Covid-19.

1,800 of you took on an 8 to 12-week new assignment with one of our clients, a major retailer. What made it all the more impressive was the speed at which you all applied and took on the roles; often with 48-hours-notice. It gives us enormous pleasure to announce that many of you have continued in these assignments passed the initial 12 week booking and 174 of you have now been taken on permanently by the retailer – congratulations!

Across 142 different locations nationwide, we had an additional 1,200 temporary candidates recruited to work for our client, a postal and courier business. A hugely impressive 45,000 shifts have been requested due to demand and these were all covered by you – that really is some effort. Again, you all stepped in at great pace sometimes within just 24-hours' notice.

Pertemps Director, Lisa Thurkettle, said: *"The teamwork, camaraderie and commitment shown by each and every one of you will never be forgotten. Considering you were undoubtedly facing pressures in your own lives; you were prepared to step forward and help in the most challenging of times. I am incredibly grateful for all of your efforts – we truly were #strongertogether."*



NETWORK HEALTHCARE - HEROES TO LOCAL COMMUNITIES!



In the true spirit of the Pertemps Network Group, Network Healthcare has been at the forefront of the Covid-19 pandemic supporting local communities across the UK, delivering essential health and social care services to the elderly and vulnerable in their own homes. The company has also been at full stretch to recruit and manage a wide range of domiciliary and nursing staff that are much in demand.

Providing care to individuals with high health risks at this time has challenges that have never been greater. The lack of availability of personal protective equipment (PPE) has been widely reported in the press and at times this was close to running out.

However, through creativity and problem solving by the Network Healthcare teams, those in need and staff were always protected. In some locations, community organisations and local companies helped by making items when things got tough.

Paul Hanke, Founder and Managing Director applauded the efforts and went on to say, *"The dedication of the Network Healthcare operational teams and the frontline carers who have been delivering personal care in extraordinary circumstances is a credit to all involved"*

"It's difficult to single out any one person for extra praise or who has stood out at this time, because everyone has given all they could. We have all learnt a lot through the last few months and worked together like never before".

Some offices even got their children involved supporting their efforts!

Network Healthcare have been delivering domiciliary and specialist care services for 20 years and operates across a network of 22 offices, 17 wholly owned and 5 franchised. Every week nearly a thousand staff care for over 2,500 people with many others supporting care and nursing homes.

